



CORPORATE
HEALTH CLUB

Thursday, November 03, 2011

Dear 151 members,

Update - Parking for Members within SAP Tower

Firstly Yvette and I would like to sincerely apologise to any and all members that have encountered issues with the new pre-pay parking card system that has been operating of late. We know there have been multiple complaints about errors and hence have followed these issues up with urgency today with Wilson Parking.

We have been told that new updated software has arrived in the country and will replace the outdated software currently being used in this particular car park in the near future. This has been the reason for the faults we are told.

In the meantime.....

To avoid any further unnecessary stress to our member's days by having to deal with parking problems in the building, I have agreed to the following interim system to be initiated as from today (Thursday the 3rd). This system is very similar to the previous system of pulling a ticket upon entering and validating that ticket at reception with the ink stamp before leaving, but this time instead of their being an ink stamp to use for validation of your ticket, there will be an electronic validation machine to use.

And we have great news about the rates!

We are very happy to announce that Wilson Parking has agreed to the following changes to the parking rates that so many of you were asking for:

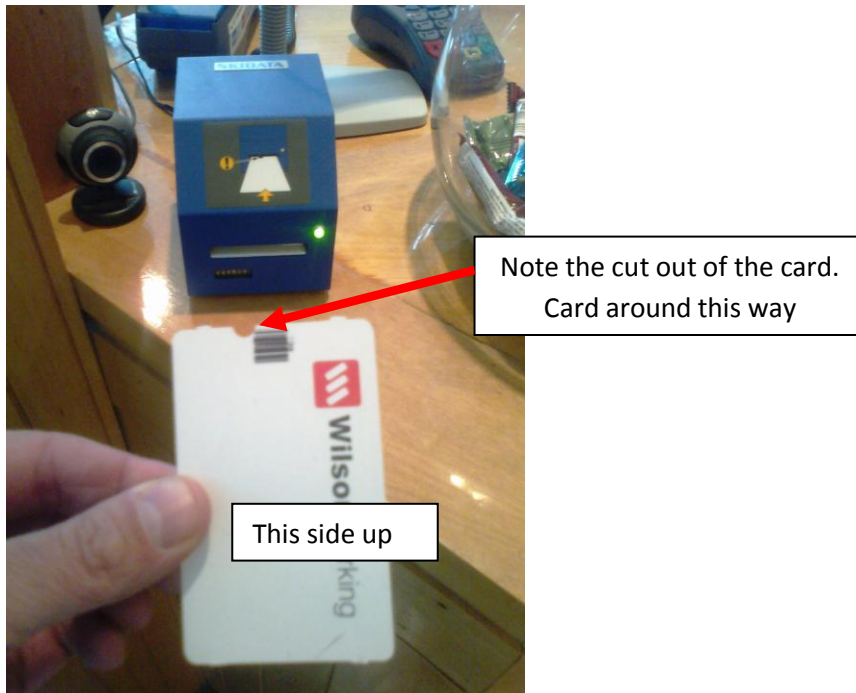
1. The weekday early morning rate of \$1/hour has been extended from 0600 - 0700 hours now out to 0600 - 0830 hours.
2. The evening rate has been reduced! The evening hourly rate will now be on par with the morning rate; from 1630 – 2100 hours you will now only pay \$1/hour.
3. The day rate of \$2.50/half hour remains the same but is now between the hours of 0830 and 1630 hours weekdays.
4. The weekend rate of \$1/hour remains the same.

5. With the removal of the previous proximity scanner in the car park, this weaned out any unlawful users of the car park resulting in more spaces for our members to choose from.

In summary:

1. Please hold onto your pre-pay cards that you may have for use when the new software/hardware is installed. Please contact the club if you have any questions regarding issues with incorrect balances or unsuccessful updates etc.
2. In the interim, please go back to pulling a ticket when entering, validating that ticket in the new machine at the gym reception **JUST** before leaving (**not when you first walk in as it has a time limit on it**), and leaving by giving your ticket to the attendant and settling the balance due.

Validation Machine (located on the reception desk)



Thank you SO much for your amazing patience with this matter.

Kind regards

Mike and Yvette Baker

Director – 151 Corporate Health Club

www.151.co.nz